

Dempsey Center Cancellation + Attendance Policies

CANCELLATIONS FOR APPOINTMENTS

For anyone impacted by cancer, there may be circumstances that arise requiring a cancellation of an upcoming appointment at the Dempsey Center. Should this occur, please provide at least a 24-hour notice of your cancellation, if at all possible.

CANCELLATIONS FOR SERIES, WORKSHOPS, AND SUPPORT GROUPS

The Dempsey Center is proud to offer numerous services at no-cost to our clients. Many of our classes and workshops fill quickly, creating waitlists for interested parties. We understand that there are many circumstances that may arise causing the inability to attend a registered class for any of our clients. In order to ensure that our classes are open and available to everyone, we ask that you please provide at least a 24-hour notice should you be unable to attend, if at all possible.

As many of our classes fill quickly, if two support group sessions or classes are missed in a row without a notice to the Dempsey Center team, you will be removed from the registration roster. You can resubmit registration at any time, but please be aware that you may be placed on a wait list.

WAITLIST POLICIES

if you are trying to get into a full series, workshop, or support group, you will be placed on a waitlist to attend. When a spot opens up, we will move through the waitlist in the order in which names are added.

If you are selected to be moved off the waitlist, you will receive a phone call or email notifying you. You will have 48 hours to respond to the notification, confirming your enrollment. If we don't hear from you, we will contact you again and you will then have another 24 hours to respond. If you do not respond after that time, we will consider you unable to attend and will continue to move through our list.



Please notify us of any changes or inability to attend by calling our team at 877-336-7287 or emailing us at registration@dempseycenter.org.